

Long Beach Symphony Association Health & Safety Protocols

Updated: September 16, 2021



YOUR SAFETY FIRST. VACCINATION & MASKING POLICIES

The Long Beach Symphony (LBSA) is back and we couldn't be more thrilled to welcome you to the Terrace Theater and Pacific Ballroom. In launching our new season we worked closely with officials from the City of Long Beach and The Long Beach Convention Center to ensure that guidelines were in place to protect our patrons, musicians, volunteers and staff. Your safety is our number one priority. By implementing these guidelines, we have become a leader in ensuring that all who attend a live symphony concert in Long Beach will feel comfortable and stay safe – but we can't do it alone. We ask that you join us and play your part in providing a safe space for all who wish to enjoy world-class music by following these guidelines and contacting us with any questions. You will be notified as the season progresses should any changes be made to the policies below.

PATRON VACCINATION POLICY

Proof of full vaccination will be required for everyone attending LBSA concerts as well as all staff and artists working the events.

"Fully vaccinated" means the first visit is at least 2 weeks after the final vaccine dose. Along with their ticket, attendees will need to bring a photo ID and either their physical vaccination card, a picture of their vaccination card, or a digital vaccination record. All California residents may request a digital vaccination record at MyVaccineRecord.cdph.ca.gov.

At this time, guests under the age of 12 who are not yet eligible for vaccination may not attend events. As soon as children under the age of 12 become eligible to receive a vaccine, fully vaccinated children will be welcomed back to LBSA concerts.

If the patron will not be fully vaccinated by the date of the planned visit, the patron may return tickets for a credit on the patron's account or request a full refund by emailing fdavis@longbeachsymphony.org. Subscribers who do not renew this season will have their seat locations retained and the opportunity to renew them for the 2022/23 season.

Patrons who do not comply with this Policy will be denied access to any LBSA sponsored event until such time as the patron may provide proof of full vaccination.

MASK POLICY

The Long Beach Department of Public Health requires all guests, regardless of vaccination status, wear masks at indoor public gatherings.

Guests must wear a mask unless they are actively eating and drinking or are otherwise exempt from wearing a mask due to a disability, as defined by the Americans with Disabilities Act (42 U.S.C. 12101 et seq.). Patrons are encouraged to wear a mask with two or more layers to be worn over the nose and mouth and under the chin. The following are prohibited: Masks with exhalation valves; masks made of loosely woven fabrics; scarves, buffs, bandanas, gaiters, and face shields alone (inadequate protection). Masks will be available upon request.

Patrons who do not comply with this Policy will be removed from or denied access to any LBSA sponsored event until further notice.

ENHANCED HEALTH AND HYGIENE MEASURES

In addition to the above policies, the Terrace Theater and the Long Beach Arena have installed MERV-13 air filters used to optimize air quality inside both halls, as well as state-of-the-art air handling systems that maximize the number of fresh air exchanges per hour. High traffic areas, frequently touched surfaces, like doorknobs, railings, elevator buttons and restrooms, will be sanitized with increased frequency and hand sanitizer stations have been installed throughout the venues.

We continue to monitor guidance from local, state, and national authorities and may adjust at any time. Please check our website for the latest policy information. Long Beach Symphony asks our audiences to join us in providing the safest space possible as we return to the concert stage.

